

Academic Affairs School of Information Studies Library and Information Science MS

Master's Program Summary



Review Year: 2024

| School or College: | School of Information Studies |
|--------------------------|----------------------------------|
| Department: | |
| Department Chair: | Megan Oakleaf |
| Dept Chair Signature: | Megan J. Oakleaf |
| Report Prepared by: | Megan Oakleaf and Blythe Bennett |
| Date: | 3/3/2024 |
| Dean: | Jeff Hemsley |
| Dean's Signature: | Jethy of Electry |

Current State of the Degree Program

Many measures help provide insight into the degree program's performance and health. In this section, use the data sets in the provided to review various program metrics. Data should be placed in context to review the program's strength and weaknesses. Please insert responses below each question/statement.

Metric Review

Provide your interpretation of the metrics in this area: Enrollment, Retention, and Graduation.

Please see attached documents: Graduation and Retention rates Student Achievement Data

This information is updated annually in February as required by ALA and posted to our page: https://ischool.syracuse.edu/academics/masters-programs/library-and-information-science-consumer-information/

Campus LIS and LISSM students are retained and graduated at a strong rate. 110 of the online LIS students discontinued over the last 10 years; this metric merits further investigation but is heavily influenced by the partnership with 2U (e.g., quarter schedules, minimal breaks between terms, admit rates).

Attach Appropriate Documentation from your recent self-study:

The Committee on Accreditation from the American Library Association sent a letter confirming a continued status with four items to address, attachment titled "**Decision letter requesting special report**". Our response is the attachment titled "**Special report 10.1.2024**"



• The program's plan for documenting informal assessment processes as well as documenting overall program assessment. (Standard I.5)

• Explain the rationale for the significant discrepancy between the likelihood of a full-time faculty member teaching an on-campus course (80% likelihood) versus online (13-15% likelihood) (Standard III.1, AP3I.10)

• Your plans to recruit additional full-time faculty (tenure and teaching tracks) (Standard III.1)

• Address the provision of complete student outcomes data on all program landing pages, including those hosted by Syracuse as well as 2U (AP3I.18.1)

Please see Special Report 10.1.2024.

Note any future considerations that are being looked at for the next self-study:

Current and future considerations include:

- Seeking additional LIS/LISSM faculty
- Investigating continuing/ceasing partnership with 2U
- Distributing full time LIS/LISSM faculty systematically across both campus and online classes (initiated Spring 2025)
- Continuing to update courses, especially those online which require special processes, time, and dedicated financial resources to refresh

These considerations will be continuously reviewed and reported upon in our biennial reports to ALA.

LIS and LISSM Graduation/Retention Report 2024

Campus LIS Students

| Retention Action | Retention SubAction | Graduating Status | Duration Group | Duration SubGroup | Acad Plan Desc | Number of Students |
|---|---|----------------------|----------------------|----------------------|--|--------------------------|
| Completion | Completion in different | Graduation | Less than 5 years | 2 years | Information Management | 1 |
| | Program and Plan | | | | Library and Info Sci: Schl Med | 9 |
| | | | | 3 years | Applied Data Science | 1 |
| | | | | 4 years | Social Work Information Management | 1 1 |
| | Completion in Matriculation Program and | Graduation | Less than 5 years | 2 years | Library & Information Science | 173 |
| | Plan | | | 3 years | Library & Information Science | 29 |
| | | | | 4 years | Library & Information Science | 1 |
| | | | | Less than 2 years | Library & Information Science | 4 |
| | | | 5 years | 5 years | Library & Information Science | 1 |
| | | | 6 years | 6 years | Library & Information Science | 1 |
| Continuation | Continuation in different Program and | No Graduation | No Graduation | Less than 5 years | Library & Information Science | 1 |
| | Plan | | | | Library and Info Sci: Schl Med | 1 |
| | Continuation in Matriculation Program and Plan | No Graduation | No Graduation | Less than 5 years | Library & Information Science | 33 |
| Discontinuation or Leave of Absence | Discontinuation | No Graduation | No Graduation | 5-10 years | Higher Postsecondary Education | 1 |
| | | | | | Library & Information Science | 9 |
| | | | | 10-15 years | Library & Information Science | 2 |
| | | | | Less than 5 years | Library & Information Science | 2 |

| Leave of Absence | No Graduation | No Graduation | 5-10 years | Library & Information Science | 2 |
|---------------------|------------------|------------------|----------------------|-------------------------------------|---|
| | | | Less than 5 years | Library & Information Science | 5 |

Online LIS Students

| Retention Action | Retention SubAction | Graduating Status | Duration Group | Duration SubGroup | Acad Plan Desc | Number of Students |
|---------------------|---|----------------------|----------------------|----------------------|--------------------------------------|--------------------------|
| Completion | Completion in different | Graduation | Less than 5 years | 2 years | Applied Data Science | 2 |
| | Program and Plan | | | | Information Management | 1 |
| | | | | | Library & Information Science | 114 |
| | | | | | Library and Info Sci: Schl Med | 4 |
| | | | | 3 years | Information Management | 1 |
| | | | | | Library & Information Science | 19 |
| | | | | | Library and Info Sci: Schl Med | 4 |
| | | | | 4 years | Applied Data Science | 1 |
| | | | | | Library & Information Science | 6 |
| | | | | | Library and Info Sci: Schl Med | 1 |
| | | | | Less than 2 years | Library & Information Science | 1 |
| | | | 5 years | 5 years | Library & Information Science | 4 |
| | | | 6 years | 6 years | Library & Information Science | 1 |
| | | | 7 years | 7 years | Library & Information Science | 2 |
| | Completion in Matriculation Program and | Graduation | Less than 5 years | 2 years | Library & Information Science | 319 |
| | Plan | | | 3 years | Library & Information Science | 73 |

| | | | | 4 years | Library & Information Science | 15 |
|---|---|------------------|----------------------|----------------------|--------------------------------------|-----|
| | | | | Less than 2 years | Library & Information Science | 10 |
| | | | 5 years | 5 years | Library & Information Science | 7 |
| | | | 7 years | 7 years | Library & Information Science | 2 |
| | Completion in Matriculation Program, but | Graduation | Less than 5 years | 2 years | Library & Information Science | 4 |
| | different Plan | | | 3 years | Library & Information Science | 1 |
| | | | | 4 years | Library & Information Science | 2 |
| | | | 5 years | 5 years | Library & Information Science | 1 |
| Continuation | Continuation in different Program and | No Graduation | No Graduation | 5-10 years | Library & Information Science | 6 |
| | Plan | | | Less than 5 years | Project Management | 1 |
| | | | | , | Library & Information Science | 28 |
| | | | | | Library and Info Sci: Schl Med | 5 |
| | Continuation in Matriculation Program and Plan | No Graduation | No Graduation | Less than 5 years | Library & Information Science | 170 |
| Discontinuation or Leave of Absence | Administrative Withdrawal | No Graduation | No Graduation | 5-10 years | Library & Information Science | 1 |
| | Discontinuation | No Graduation | No Graduation | 5-10 years | Information Management | 1 |
| | | | | | Informatn Mgmnt for Executives | 1 |
| | | | | | Library & Information Science | 110 |
| | | | | 10-15 years | Library & Information Science | 1 |
| | | | | Less than 5 years | Applied Data Science | 1 |
| | | | | | Information Systems | 2 |

| | | | Library & Information Science | 105 |
|------------------|------------------|----------------------|--------------------------------------|-----|
| | | | Library and Info Sci: Schl Med | 1 |
| Leave of Absence | No Graduation | 5-10 years | Library & Information Science | 27 |
| | | 10-15 years | Library & Information Science | 1 |
| | | Less than 5 years | Library & Information Science | 25 |

Note that the data in shaded cells are due to an administrative change at Syracuse University, changing one code to another. The students did not leave the LIS program.

Campus School Media Students

| Retention Action | Retention SubAction | Graduating Status | Duration Group | Duration SubGroup | Acad Prog Desc | Number of Students |
|--------------------------------|--------------------------------|----------------------|----------------------|----------------------|-----------------------------------|--------------------------|
| Completion | Completion in different | Graduation | Less than 5 years | 2 years | Library & Information Science | 3 |
| | Program and Plan | | | 3 years | Library & Information Science | 1 |
| | Completion in Matriculation | Graduation | Less than 5 years | 2 years | Library and Info Sci: Schl Med | 17 |
| | Program and Plan | | | 3 years | Library and Info Sci: Schl Med | 4 |
| | | | | | School Library Media | 1 |
| Discontinuation or Leave of | Discontinuation | No Graduation | No Graduation | 5-10 years | Library and Info Sci: Schl Med | 1 |
| Absence | Leave of Absence | No Graduation | No Graduation | 5-10 years | School Library Media | 1 |

Online School Media Students

| Retention Action | Retention SubAction | Graduatin g Status | Duration Group | Duration SubGroup | Acad Plan Desc | Number of Student s |
|---------------------|----------------------------|-----------------------|----------------------|----------------------|-----------------------|------------------------------|
| Completion | Completion in different | Graduation | Less than 5 years | 2 years | Library & Informat | 5 |

| | Program and Plan | | | | ion Science | | |
|--------------|--|------------------|----------------------|----------------------|---|---|----|
| | | | | | Library and Info Sci: Schl Med | 22 | |
| | | | | 3 years | Library and Info Sci: Schl Med | 6 | |
| | | | | Less than 2 years | Library & Informat ion Science | 1 | |
| | | | 5 years | 5 years | Library & Informat ion Science | 1 | |
| | | | b years | | Library and Info Sci: Schl Med | 1 | |
| | | | | 2 years | Library and Info Sci: Schl Med | 27 | |
| | | | | | School Library Media | 6 | |
| | | | | | 3 years | Library and Info Sci: Schl Med | 11 |
| | Completion in Matriculation | | | Less than 5 years | | School Library Media | 3 |
| | Program and Plan | Graduation | | 4 years | Library and Info Sci: Schl Med | 2 | |
| | | | | Less than 2 years | Library and Info Sci: Schl Med | 1 | |
| | | | | years | School Library Media | 4 | |
| | | | 7 years | 7 years | Library and Info Sci: Schl Med | 1 | |
| | Completion in Matriculation Program, but different Plan | Graduation | Less than 5 years | 2 years | Library and Info Sci: Schl Med | 1 | |
| Continuation | Continuation in different | No Graduation | | Less than 5 years | Library & Informat | 1 | |

| | Program and Plan | | No | | ion Science | |
|---------------------------------|-------------------------------------|------------------|-----------------|----------------------|---|----|
| | | | Graduatio n | | Library and Info Sci: Schl Med | 1 |
| | Continuation in Matriculation | No | No Graduatio | Less than 5 | Library and Info Sci: Schl Med | 22 |
| | Program and Plan | Graduation | n | years | School Library Media | 2 |
| | | No Graduation | No Graduatio | 5-10 years | Library and Info Sci: Schl Med | 6 |
| | | | | | School Library Media | 1 |
| Discontinuatio n or Leave of | | | n | Less than 5 | Library and Info Sci: Schl Med | 16 |
| Absence | | | | years | School Library Media | 3 |
| | Leave of No | No | No Graduatio | 5-10 years | Library and Info Sci: Schl Med | 2 |
| | Absence | | | Less than 5 years | Library and Info Sci: Schl Med | 2 |

Note that the data in shaded cells are due to an administrative change at Syracuse University, changing one code to another. The students did not leave the LIS School Media program.

| | 2020 | 2021 | 2022 | 2023 | 2024 |
|------------------------|------|------------------------------------|---|-------------------------------|--------------------------|
| response rate | 79% | 68% | 83% | 95% | 79% |
| placement rate | 63% | 76% | 79% | 95% | 100% |
| 5 year rolling average | 79% | 79% | 83% | 85% | 88% |
| placement rate | | | | | |
| Job placement status | | •50% Employed full | •B3% Employed full | •86% Employed full time | •100% Employed full time |
| after graduation | | time | time | •₿% Still seeking | •Ø% Still seeking |
| | | •30% Still seeking | •37% Still seeking | •🖻% Attending graduate school | •Ø% Attending graduate |
| | | ■20% Attending | •Ø% Attending graduate | | school |
| | | graduate school | school | | |
| average time to | | Before | 16% Before graduation | • 40% Before graduation | ■3% Before graduation |
| employment | | graduation | •84% 0-3 months | •🛙 7% 0-3 months | •20% 0-3 months |
| | | •18% 0-3 months | •0% 3-6 months | •13% 3-6 months | •0% 3-6 months |
| | | •0% 3-6 months | •Ø% 6+ months | •🛿% 6+ months | •ℤ% 6+ months |
| | | •Ø% 6+ months | | | |

| | | | <u> </u> | | |
|------|------------------------------------|--|--------------------------|---|---|
| tles | Cataloging and | Consulting Archivist | Children's Librarian | Mouth Services Librarian | Reference Librarian |
| | Archives Librarian | Dibrarian I | Collection | Associate Archivist | Research and Instruction |
| | •Øpen | Curatorial | Management Librarian | Children's Librarian | Librarian |
| | Educational | Instruction Assistant | Curator of Plastics and | Digital Collections Librarian | Community Engagement |
| | Resources & | •Dearning Commons | Historical Artifacts and | •Digital Media Librarian | Diversity Fellow and |
| | Instruction | Reference Assistant | Lead Curator | Instruction and Research | Archivist |
| | Librarian | Instruction and | Data Curator and | Librarian | •Electronic Resources |
| | Dutreach | Outreach Librarian | Metadata Librarian | Development | Librarian |
| | Librarian for | Access Services | Data Governance | Consultant | Associate Registrar |
| | English and Film | Supervisor | Analyst | •Metadata and Access Services | Intersection Content of the section of the secti |
| | & Media Studies | Cataloging and | Family Engagement | Librarian | Libraries Fellow |
| | • Records | Archives Librarian | Librarian | Processing Archivist | Dutreach Librarian |
| | Management | Director of | Local History Librarian | Reference Librarian | Senior Production Editor |
| | Specialist | Administration | and Archivist | Mouth Services Coordinator | Student Success Librarian |
| | Resource | | Metadata Strategies | | •Teen Librarian |
| | Librarian | | Librarian | | |
| | • Tween Librarian | | Reference and | | |
| | | | Instruction Librarian | | |

Web Services Librarian

Job Titles

Employers

•Arctic Slope •Institute for Regional Corporation Families (ASRC) Federal •St. Lawrence • Eayetteville Free County Historical Association Library Mansfield Historical Society Library Association Petit Branch Library Libraries ●Prescott Valley • ■ YU Shanghai Public Library University

Corning Museum of Veterans and Military Glass Library of Congress Lockheed Martin Northern Michigan Univ. **Onondaga County** • mames Prendergast Public Library •Syracuse University Pittsburgh Supercomputing Center •Christian Brothers Princeton University **Richards Free Library** • De Moyne College: **Special Collections** Research Center, Library Syracuse University Syracuse University College of Law Libraries

U. Mass Dartmouth

•Corning Museum of Glass • Fairfax County Public Library • Eederal Reserve Board • PaFayette Public Library • library of Congress •Onondaga County Public Libraries •Springfield City Library • Washington University in St. Louis • William & Mary Libraries

•Conn. State Quinebaug Vallev • Pafayette College Gateway **Career Center** • Parvard University Archives •Mamaroneck Public Library •Sacred Heart University, Graduate Programs • Diverpool Public Library •Norwich University • NC State University Libraries • De Moyne College •@nondaga County Public Libraries •arXiv.org SUNY Cortland •North Onondaga Public Library

| response rate placement rate | 2020 data included with campus results data included with campus results | 2021 79% 86% | 2022 79% 79% |
|---------------------------------------|---|---|---|
| 5 year rolling average placement rate | data included with campus results | 86% (online students were included in total count in previous years) | 83% |
| Job placement status after graduation | data included with campus results | | •ℤ9% Employed •ℤ1% Still seeking •ℤ% Attending graduate school |
| average time to employment | data included with campus results | •B3% Before graduation * •B% 0-3 months* •D% 3-6 months* •D% 6+ months* | •22% Before graduation * •23% 0-3 months* •2% 3-6 months* |

| Job Titles | data included with | ■ibrary | Access |
|------------|--------------------|-----------------------------|-------------|
| | campus results | Director | Services |
| | | •Dibrarian - | Librarian |
| | | Youth and | Adult |
| | | Adult | Services |
| | | Services | Librarian |
| | | •School | Archivist |
| | | Library | Cataloging |
| | | Media | Manager |
| | | Specialist | Communi |
| | | •Mobile | cations |
| | | Services | and |
| | | Branch | Business |
| | | Manager | Liaison |
| | | •Digital | Librarian |
| | | Humanitie | Digitizatio |
| | | S | n |
| | | Consultan | Technicia |
| | | t - | n |
| | | Southern | Librarian |
| | | Studies | Collection |
| | | Program | s and |
| | | •Data | Digital |
| | | Analyst/Re | Services |
| | | search | Library |
| | | Analyst | Media |
| | | •Digitizati | Specialist |
| | | | |

| Employers | data included with | ∙∎noch | Anne |
|-----------|--------------------|-----------------------------|------------|
| | campus results | Pratt Free | Arundel |
| | | Library | County |
| | | •⊠irginia | Public |
| | | Common | Library |
| | | wealth | Appalachi |
| | | University | an School |
| | | •SUNY | of Law |
| | | Cortland | Brooklyn |
| | | •NYC | Public |
| | | Departme | Library |
| | | nt of | Darwin R. |
| | | Education | Barker |
| | | •Schombu | Museum |
| | | rg Center | Essex Free |
| | | for | Library |
| | | Research | Law |
| | | in Black | Library of |
| | | Culture, | Congress, |
| | | New York | Washingto |
| | | Public | n D.C. |
| | | Library | New York |
| | | Montana | City Dept. |
| | | State Law | of |
| | | Library | Education |
| | | • library of | Oregon |
| | | Congress | Symphony |
| | | | |

| 2023 | 2024 |
|------|------|
| 84% | 73% |
| 92% | 86% |
| 9270 | 00% |
| 85% | 87% |

•፼0% Employed •₿% Still seeking

- •94% Employed
- •4% Still seeking
- •2% Attending graduate school
- 1% Military1% Not Seeking
- •0% Attending graduate school

- •• 5% Before graduation*
- •B1% Before graduation
- •13% 0-3 months
 - •1% 3-6 months
 - •**4**% 6+ months
- •30% 0-3 months*
- 2% 3-6 months*
- •11% 6+ months*

- •Adjunct Faculty Librarian
- •Adult Services Librarian
- •Archivist
- •Assistant Research Librarian
- •Branch Manager
- Community Librarian
- •Content Index Specialist
- Grants Specialist III
- ■ead Of Adult Services
- library Supervisor
- •Manager of Data Integration
- Patent Prosecution Specialist
- Public Services Librarian
- Reference Librarian
- Research and Instruction Librarian Open Education Librarian
- Nouth Services Librarian

- Docal History Room Intern
- •Asst. Children's Supervisor
- Bigh School Librarian
- Dibrary Associate I (Acquisitions)
- Dibrary Technician
- Dibrary Manager
- Teen and STEAM Library Associate
- •Acquisitions, Cataloging, and Serials
- Supervisor
- Dibrary Associate
- •Inclusive Services Programming Assistant
- •Children's Room Library Assistant
- Programming and Events Librarian Polunteer Engagement Coordinator
 - •Senior Academic Records Assistant
 - •Teen Librarian
 - - Emerging Technologies Librarian
 - Archives Assistant
 - •Adjunct Librarian
 - •Branch Manager / Assistant Director
 - Technology and Literacy Trainer

- Goshen Public Library and Historical •Bloomberg • Chapman University Fowler Society School of Law • Framingham Public Library Colorado Division of Criminal Texas A&M University School of Law Justice •Big Bend Community College • Cooley LLP •Syracuse University •Darwin R. Barker Historical •New York Public Library for the Performing Museum Arts •Edgewood College • Douisville Free Public Library • ■amilton College •St. Paul's School of Nursing • Barvard University – Faculty of Arts • Eidelity Investments and Sciences •Cornell University, English Department • ■ennepin County Library • Bayshore Brightwaters Public Library • Bussey-Mayfield Memorial Public • Dee County School District Library • Nova Southeastern University - Miami • Ibhn B Coleman Library Campus • Kramer Levin Naftalis & Frankel • Inion County Public Library LLP • ■eidelberg University •Meridian Library District •Chicago Public Library •Monroe County Public Library •Brooklyn Public Library NBC News • ■yde Park Library •Salisbury University • Devittown Public Library •Diversity of California, Davis •Northwestern University •Blinn College
 - Bloucester County Library System
 - Embry-Riddle Aeronautical University
 - Persey City Free Public Library

| | | 2020 | 2021 | 2022 | 2023 | 2024 |
|---------------------------------------|----|------|------|------|------|------|
| response rate | NA | NA | NA | NA | NA | |
| placement rate | NA | NA | NA | NA | NA | |
| 5 year rolling average placement rate | NA | NA | NA | NA | NA | |
| Job placement status after graduation | NA | NA | NA | NA | NA | |
| average time to employment | NA | NA | NA | NA | NA | |
| | | | | | | |
| Job Titles | NA | NA | NA | NA | NA | |
| Employers | NA | NA | NA | NA | NA | |

| response rate placement rate 5 year rolling average | 2020 100% 100% | 2021 100% 100% 100% | 2022 100% 100% 100% | 2023 100% 100% 100% | 2024 100% 100% 100% |
|---|--------------------------------------|--|---|--|--|
| placement rate | 100% | 100% | 100% | 100% | 100% |
| Job placement status after graduation | 100% | 100% | 100% | 100% | 100% |
| average time to employment | not collected prior to 2021 | 83% Before graduation 17% 0-3 months 1% 3-6 months 1% 6+ months | •☑1% Before graduation •☑9%0-3 months •☑% 3-6 months •☑% 6+ months | ■0% Before graduation ●0% 0-3 months •0% 3-6 months •0% 6+ months | •Ø0% Before graduation •10% 0-3 months •Ø% 3-6 months •Ø% 6+ months |
| Job Titles | not posted | not posted | not posted | not posted | Dibrary Media Specialist School librarian Teacher Librarian Digh School Librarian Dibrary Services Director Reference Librarian |
| Employers | not posted | not posted | not posted | not posted | Auburn Enlarged City School District Spencerport Central Schools Doudoun County High School NYC Department of Education Cato Meridian Central School District Bogers Memorial Library |

| | 2020 | 2021 | 2022 | 2023 | 2024 |
|---------------------------------------|------|------|------|------|------|
| Content Specialty Test- Library Media | | | | | |
| Specialist | 100% | 100% | 100% | 100% | 100% |
| Educating All Students | 100% | 100% | 100% | 100% | 100% |

Office for Accreditation 225 N. Michigan Avenue Suite 1300 Chicago, Illinois 60601-7616 USA



TDD 312-944-7298 Toll free TDD 888-814-7692 www.ala.org/accreditation Telephone 312-280-2432

Committee on Accreditation

February 20, 2024

Chair: Gail K. Dickinson Professor Emerita Old Dominion University

Denice Adkins Professor University of Missouri

Pauletta Brown Bracy Professor North Carolina Central University

H. Frank Cervone Associate Professor San Jose State University

Andrea Copeland Associate Professor Indiana University-Purdue University

Iris M. Lee Head of Access Services Burns Law Library George Washington University

Nona Ostrove Public Member

Win Shih Director, Integrated Library Systems University of Southern California Libraries

Brett Waytuck Dean, University Libraries and Archives Dr. John Archer Library University of Regina, Canada

Shali Zhang Dean of Libraries Auburn University

Office for Accreditation

Linda Lysoby, Interim Director Susana Stoll, Associate Director Megan Oakleaf MLIS Program Director and Professor School of Information Studies Syracuse University 343 Hinds Hall, Syracuse, NY 13244

Dear Dr. Oakleaf:

On behalf of the Committee on Accreditation (CoA/the Committee), I write to inform you that the Committee voted to grant Continued accreditation status to the Master of Science in Library and Information Science program. This determination explicitly includes all sites offering courses as part of the program.

The decision was made at the Committee meeting on February 6, 2024, based on the Self-Study, the External Review Panel Report, the reports the program submitted leading up to the comprehensive review, and the meeting with you and Linda Lillard, Chair of the External Review Panel.

The next visit for a comprehensive review is scheduled for Fall 2030, unless evidence in the interim indicates that the review should be conducted at an earlier or later date.

In a Special Report due October 1, 2024, please include information on the following:

- The program's plan for documenting informal assessment processes as well as documenting overall program assessment. (*Standard I.5*)
- Explain the rationale for the significant discrepancy between the likelihood of a full-time faculty member teaching an on-campus course (80% likelihood) versus online (13-15% likelihood) (*Standard III.1, AP3 I.10*)
- Your plans to recruit additional full-time faculty (tenure and teaching tracks) (*Standard III.1*)
- Address the provision of complete student outcomes data on all program landing pages, including those hosted by Syracuse as well as 2U (*AP3 I.18.1*).

For your information and planning, the schedule for reporting is as follows:

| Report | Due date |
|--|-------------------|
| Special Report addressing the concerns above, using the 2015 COA Standards for Accreditation * | October 1, 2024 |
| Biennial Narrative Report addressing each standard, using the 2023 COA Standards for Accreditation | February 15, 2025 |
| Annual Statistical Report 2024 | February 15, 2025 |
| Review the statistics the program makes available, per policy I.18. <u>1 Statistical Reporting;</u> also made available in the <u>Directory</u> as the Student Achievement data weblink | February 15, 2025 |

*Please note the Special Report to be submitted on October 1, 2024, will still use the 2015 Accreditation Standards that were used in this review.

All other reporting must address the revised Standards for Accreditation adopted by ALA Council on November 30, 2023.

Please return this letter with the last page completed to acknowledge receipt.

The Committee on Accreditation appreciates this opportunity to remain apprised of developments in the program and extends best wishes for the remainder of the academic year.

Sincerely yours,

Juil & Dictaine

Gail K. Dickinson, Chair, ALA Committee on Accreditation

attachment: Acknowledgement Form

cc: Kent Syverud, Chancellor and President, Syracuse University Gretchen Ritter, Vice Chancellor and Provost, Syracuse University Andrew Sears, Dean, School of Information Studies, Syracuse University Blythe Allison Bennett, Manager, School of Information Studies, Syracuse University

Linda Lysoby, Interim Director, ALA Office for Accreditation

Acknowledgement Form

I acknowledge receipt of the response of the Committee on Accreditation.

Please mark all that apply:

- □ I accept the Committee's response without comment.
- ✓ I accept the Committee's response and will submit additional information or clarification in reports *as requested* by the Committee.
- □ I accept the Committee's response. The attached letter contains additional information or clarification in response to concerns named in the Committee's letter.
- □ I request a meeting with the Committee on Accreditation.

Megan Oakleaf Name (type or print)

Professor, Program Director Title

Syracuse University Institution

Megan Oakleaf

Signature

2/20/2024

<mark>Date</mark>

Special Report to ALA due October 1, 2024 Syracuse University

Per the letter affirming our reaccreditation, the ALA COA requested updates in four areas. The sections below share our progress in each of these four areas.

1. The program's plan for documenting informal assessment processes as well as documenting overall program assessment. (Standard I.5)

Prior to and since our accreditation cycle, we have increasingly worked ot document the formal and informal accreditation processes we use to continuously improve the library and information science (LIS) program.

We engage in a number of formal assessment processes, including those listed below. Many of the examples below link to examples of the assessment work we are undertaking.

- <u>Annual Planning and Self-Study</u> (due November 1 each year) as designed by Syracuse University's Office of Institutional Effectiveness.
 - Example of 2022-2023 Program Learning Outcome 5 <u>https://ischool.syr.edu/wp-content/uploads/Library-and-Information-Science-MSLIS 2022-23-Assessment-and-Action-Plan 09-04-2024.pdf</u>
 - The results of the 2023-2024 Program Learning Outcomes 1 and 2 will be posted by February 1, 2025 at <u>https://ischool.syr.edu/academics/library-and-</u> <u>information-science-masters-degree/</u>.
- A <u>Program Review</u> is conducted every four years as designed by Syracuse University's <u>Office of Institutional Effectiveness</u>. The LIS program will be reviewed and a report submitted March 1, 2025. The review will be posted with other reports in the Processes and Reports section: <u>https://ischool.syr.edu/academics/library-and-information-science-masters-degree/</u>
- Our Curriculum Map is revised annually. The most recent version will be included in the Biennial Narrative Report (BNR) by February 15, 2025.
- Monthly minutes from AY 2023-2024 from the LIS Program Committee meetings will be categorized by the 2023 ALA Standards and a summary document with action items will be included as part of the BNR by February 15, 2025.
- Revised/New/Removed courses will be included in the BNR which address curriculum changes reflecting Program Learning Outcomes.

We also have worked to increase our documentation of informal assessment processes. On a cyclical basis, typically annually, we will conduct the following informal assessment processes.

These will be included in our Biennial Narrative Reports and annual Program and Self-Study assessment reports when relevant.

We will gather feedback from the following constituent groups (constituents are followed by the methods by which informal assessments will be elicited).

- o Students
 - Town Hall/Zoom with Program Director
 - Course Evaluations
 - Portfolio Reflections
- o Faculty
- o Alumni
 - Alumni Survey
- o Staff
- Guiding Council
 - Annual Meetings
- Internship Site Supervisors
 - Site Supervisor Evaluation

In addition, other informal assessment information will be gathered by various methods including some or all of the following.

- Elective course enrollment patterns
- Student/faculty publications and presentations
- Student involvement in research labs and/or centers , such as LIIT https://ischool.syr.edu/research/library-information-investigative-team/
- Student involvement in student organizations, such as LISSA <u>https://ischool.syr.edu/library-information-science-student-association/</u>
- School Media state test scores <u>https://ischool.syr.edu/academics/masters-programs/library-and-information-science-consumer-information/</u>
- Student service (internships, committees, service-learning courses)
- LIS admitted student data from Enrollment Management who chose not to matriculate to investigate if we can make changes for future applicants.
- 2. Explain the rationale for the significant discrepancy between the likelihood of a full-time faculty member teaching an on-campus course (80% likelihood) versus online (13-15% likelihood) (Standard III.1, AP3I.10)

We recently had a change in leadership at the iSchool. Jeff Hemsley, our Interim Dean, has supported a redistribution of full time LIS faculty across both our campus and online modalities.

The first term we are able to enact this change is Spring semester 2025, and the schedule for Spring is complete. We have 7 LIS-focused faculty who will be teaching Spring semester/April quarter; 4 of the 7 faculty will be teaching campus classes and 6 of the 7 will be teaching online. This represents significant improvement over previous full time faculty distributions across campus and online modaliities. In the coming months, we will begin to plan for academic year 2025-26 with an eye toward balance of full time faculty across campus and online courses.

3. Your plans to recruit additional full-time faculty (tenure and teaching tracks) (Standard III.1)

We have approval to conduct a search for a Professor of Practice focused in LIS this year. The job description (below) has been approved and is moving through the posting process. We are eager to bring another full time faculty member on board!

Job Posting Template – POP – LIS (PIN 00082473)

Identifying information: Job #, title, location, pay range, etc., then:

| Salary Range | \$80,000 - \$120,000 |
|-----------------|---|
| Job Description | The School of Information Studies at Syracuse University (the iSchool, ischool.syr.edu) invites applications to fill a Professor of Practice faculty position to start in Fall 2025. |
| | The iSchool MSLIS faculty are well-known for a broad range of expertise: cultural heritage preservation, epistemicide, librarianship as a design profession, library value and impact, learning assessment and analytics, metadata, and other aspects of ensuring information quality, organization, and access. As a school, we have been accredited by the American Library Association (ALA) since 1927, an acknowledgement of the merit of degree programs in library and information science (LIS) for training future librarians, archivists, and other information professionals. In recent years, the online version of that degree program has grown rapidly, which has expanded our pedagogical reach into new populations across the country and the world. The iSchool MSLIS program focuses on research and pedagogical offerings in cultural informatics by hiring new faculty with expertise in emergent and innovative areas within the field of library and information science. We also leverage the expertise of our LIS faculty to strengthen the identity of the iSchool as a leading voice regarding the critical intersection(s) of information literacy, information justice and equity, and emerging technologies—at the individual, community, and societal levels. |
| | We are seeking applicants with interests in library and information science (position 82473). We are particularly interested in a faculty member who will bring expertise in school media and/or children and youth library services. |
| | Successful candidates will demonstrate a strong interest and ability in teaching in the Library and Information Science field and will contribute to the development of students and courses in our Master of Science in library and information science |

| | (MLIS) program. Our highly collegial environment values interdisciplinary collaboration among our school's faculty and with other members of the university and beyond. Information Justice, Equity, and Community Engagement (INJECT) have been identified as the themes of the <u>MSLIS program</u>. We seek applicants whose teaching and/or work experience and skills adopt the themes, and who can speak to overlapping areas within the school. The Professor of Practice will be a full-time, non-tenure track faculty member, based in Syracuse. The faculty member is expected to have special knowledge, skills, and professional accomplishments in their expertise areas and provide unique contributions to the School in teaching, service, and creative or written work while maintaining their involvement in the professional world. Teaching both in person and online classes is expected. The teaching load will be 3:3 or the equivalent for online teaching. The faculty member is expected to spend 60% of their effort in teaching (3:3 load), 20% in service, and 20% in practice. |
|--------------------------------|---|
| Qualifications | Required qualifications: MLS from an ALA accredited program or equivalent degree from a related field. At least five years of experience in library and information related fields. Evidence of teaching effectiveness at graduate level in in-person, online, and/or hybrid settings. Commitment and demonstrated ability to engage and work collaboratively with faculty, students, and staff from a wide range of disciplines, cultures, and academic backgrounds. Authorization to work in the United States. Desired qualifications: A second master's degree and/or doctorate degree in library and information science or a related subject/disciplinary field. Experience in developing and delivering new courses at both graduate and undergraduate levels in the broader information field. |
| Job Specific Qualifications | Applicants should (1) have substantive knowledge about library and information science, (2) have expertise in school media/librarianship and/or children and youth library services, and (3) be able to teach core and elective courses. |
| Responsibilities | Responsibilities of the position include teaching courses at graduate and undergraduate levels, mentoring students, engaging in service, and maintaining professional practices in her/his expertise areas. |
| Physical Requirements | Syracuse University is committed to being an inclusive campus and has a policy and procedure in place for requesting and providing reasonable accommodations for applicants and employees with disabilities. |
| Tools/Equipment | * |
| Application Instructions | Applicants should include 1) a cover letter, 2) curriculum vitae, 3) teaching statement, 4) teaching evaluations (if available), 5) a list of courses they are willing to teach, 5) diversity statement, and 6) the names and complete contact |

| | information of three references. Review of applications will begin in late October and will continue until the position is filled. |
|--------------------------|---|
| Job Posting Date | |
| Application Deadline | October 31, 2024 |
| Open Until Filled | Yes |
| Priority Consideration | |
| Job Category | Faculty |
| Message to Applicants | References of only finalists will be contacted. The letter of recommendation should include an evaluation of the candidate's ability in teaching and sustaining professional excellence. When a candidate receives a request for reference, the letter should be directed to the Search Committee Chair, Dr. Jian Qin, at <u>jqin@syr.edu</u> . Electronic copy of the letter is acceptable. |

4. Address the provision of complete student outcomes data on all program landing pages, including those hosted by Syracuse as well as 2U (AP3I.18.1).

Student learning outcomes data is available on the LIS landing page and the online LIS landing page, under the Student Achievement Data dropdown menu on both pages.

- LIS Landing Page: <u>https://ischool.syr.edu/academics/library-and-information-science-masters-degree/</u>
- Additional online LIS Landing Page: <u>https://onlinegrad.syracuse.edu/information-</u> science/mslis/

Program Changes 2023-2024

Program Revisions:

- Update the language under "electives" as it is not currently clear to the MS students what classes can count towards the program (both IST and non-IST) and if they require petitions.
- Make updates to MSLISSM
- Make updates to School Media CAS
- change catalog to show IST612 OR RED512; IST 668 OR RED613 adding courses in the catalog
 officially so students don't have to submit petitions
- remove IST641, IST619, IST 553 from list of electives

Program Sunset:

• sunset Cultural Heritage CAS via memo

Course Inactivations:

- IST617 Motivational Aspects of Information Use
- IST631 Theory of Classification and Subject Representation
- IST646 Storytelling for Information Professionals
- IST638 Indexing and Abstracting Systems and Services
- IST661 Managing a School Library
- IST663 Instructional Leadership for School Librarians
- IST677 Creating, Managing, and Preserving Digital Assets
- IST735 Copyright for Information Professionals

All course inactivations due to retiring faculty and change in program focus

| Current Course Number | Current Course Title | Description of Change/Revision | Rationale |
|-----------------------------|--|-----------------------------------|-------------------------------------|
| IST564 | Accessible Library and Information Services | change course description | better reflect content being taught |

Course Revisions:

| IST604 | Cataloging of Information Resources | change course description and update frequency | better reflect content being taught |
|--------|---|--|--|
| IST605 | Reference and Information Literacy Services | update catalog description | better reflect content being taught |
| IST611 | Information Technologies in Educational Organizations | remove sentence about fieldwork in course description. | Many of the students who take IST611 are not school media students and do not do fieldwork (as required by NYSED) hours. This description is from an era when fieldwork hours were connected to specific courses which is no longer the case. Many school media students DO use this course as a basis for fieldwork projects, but it is no longer a requirement of this specific course. |
| IST612 | Youth Services in Libraries and Information Centers | update catalog description | better reflect content being taught |
| IST613 | Library Planning, Marketing, and Assessment | update catalog description | better reflect content being taught |
| IST626 | Information Justice and Community Engagement | double number with IST426 | |
| IST635 | Collection Development and Access | update catalog description | better reflect content being taught |
| IST662 | Instructional Strategies and Techniques for Information Professionals | change description and frequency | better reflect content being taught |

| IST668 | Literacy Through School Libraries | change description and frequency | better reflect content being taught; class not offered regularly on campus |
|--------|--|---|--|
| IST671 | Foundations of Research Methods in Information Studies | change course description and update frequency | better reflect content being taught |
| IST672 | Public Library as an Institution | change course description, change title to Public Libraries, and update frequency | better reflect content being taught |
| IST676 | Digital Data and Services in Library | update title to Digital Curation; update catalog description | better reflect content being taught |
| IST681 | Metadata | change course description | better reflect content being taught |
| IST682 | Cultural Competencies for Information Professionals | double number with IST382 | |
| IST973 | Internship in Information Studies | change title to Internship in Library Science; add 9 credits pre-requisites | Since it is an elective, 18 credits no longer required as prerequisite. |